



VOLUNTEERING

How to Use Spontaneous Volunteers Effectively

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When Disaster strikes...

“Not Business as Usual”







7 5:10 PM











7 5:12 PM





Today's Outline

- **Relationships /Connections**
- **Models**
 - VRC Model
 - 211 Call Center
- **Engaging Unaffiliated Volunteers**
 - Registration
 - Identification
 - Waivers
 - Orientation
 - Referral



Relationships / Connections

Voluntary Organizations Active in Disaster (VOAD)



Models – VRC

Station #1 – Registration/Orientation

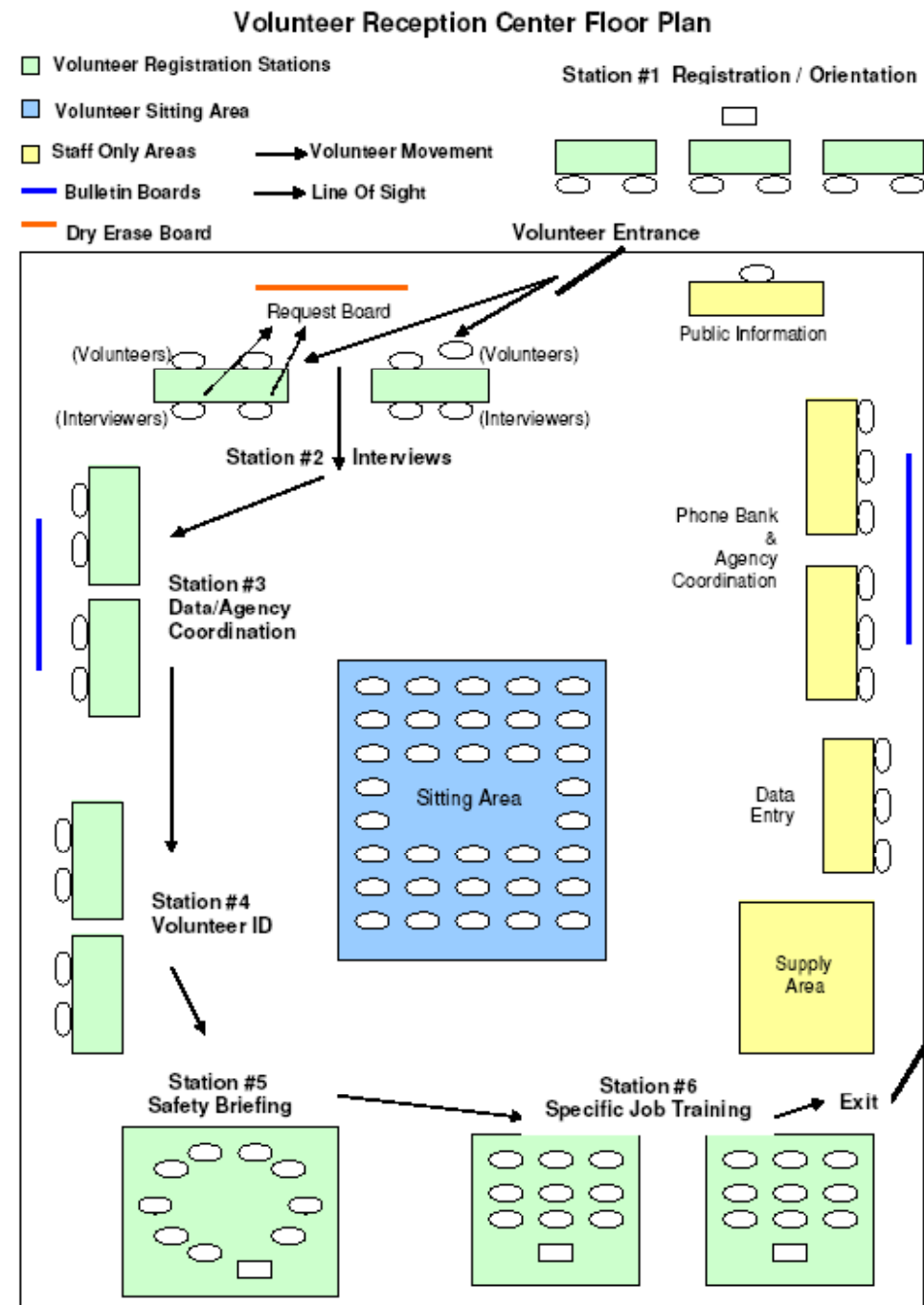
Station #2 – Interviews

Station #3 – Data/Agency
Coordination

Station #4 – Volunteer ID

Station #5 – Safety Briefing

Station #6 – Specific Job Training



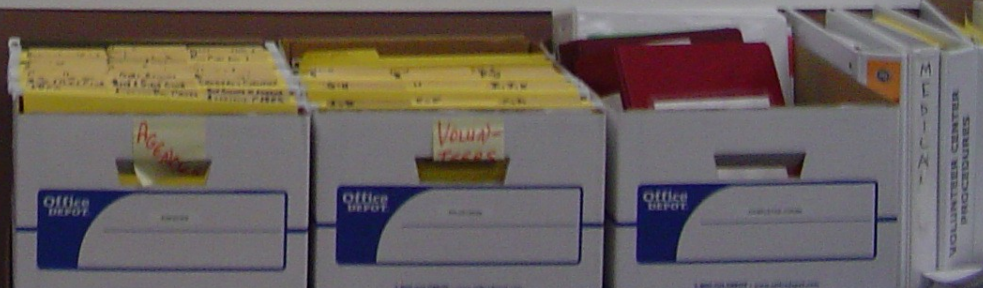
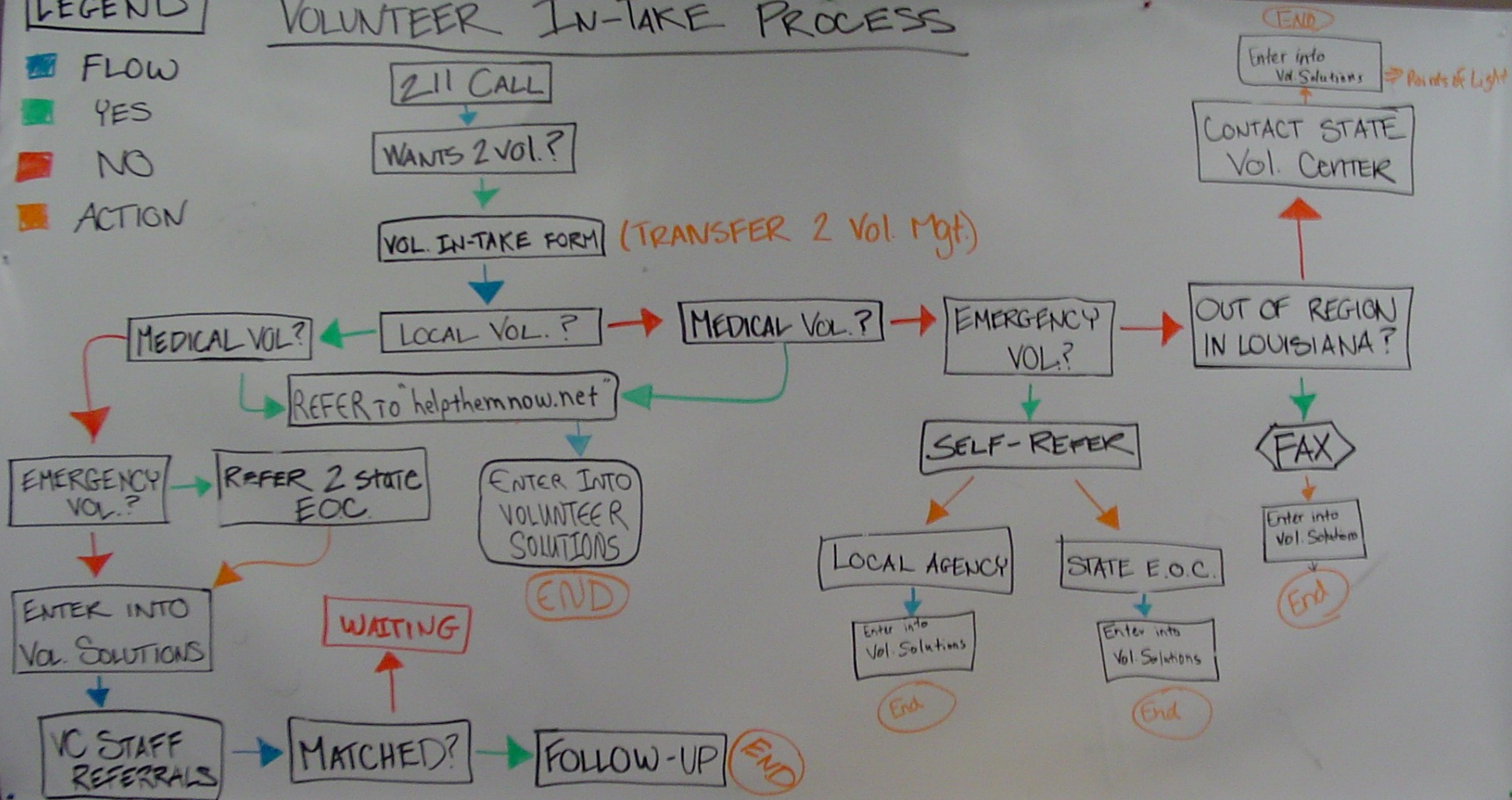
Model – 211 Call Center



LEGEND

- FLOW
- YES
- NO
- ACTION

VOLUNTEER IN-TAKE PROCESS







Engaging Unaffiliated Volunteers

- Reception Area – Registration
 - Form completed for each job description
 - Complete personal information
 - Listing of job skills



Engaging Unaffiliated Volunteers

- Reception Area – Identification
 - Bracelet
 - Limits time and date of referral
 - Limits to specific tasks
 - Protects vulnerable populations



Engaging Unaffiliated Volunteers

- Reception Center - Waivers
 - Waivers should be signed by every volunteer
 - Waivers may also be required by those asking for volunteers



Engaging Unaffiliated Volunteers

- Reception Center – Orientation
 - Briefing for volunteers on what to expect at the job site and how to stay safe
 - Additional training for volunteers for specific tasks
 - How to take care of themselves after their experience



Engaging Unaffiliated Volunteers

- Reception Center – Referral
 - Make sure volunteer has good directions to site
 - Make sure volunteer has tools or access to tools for the assigned task



Closing

- Summary
 - Importance of relationships / connections
 - Review of models
 - Engaging volunteers